

Before your visit, please email photos along with patient name and date of birth to [dermatology@cchmc.org](mailto:dermatology@cchmc.org)

## If sharing a photo during your video visit, please follow instructions below

### Smart Device Photo Sharing

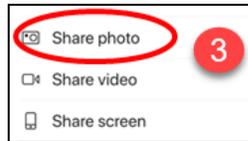
1. Tap your screen and click the **3 dots** for additional actions



2. Click **Share**



3. In the Share option, select **Share Photo** → from here, select a photo from their library or take a new photo

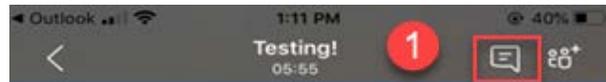


4. If you take a new photo, you can flip their camera to get a better angle by selecting the camera icon with the arrow
5. After the picture is selected or taken, the patient clicks **Start presenting**



### Send a Photo in the Chat for Smart Devices

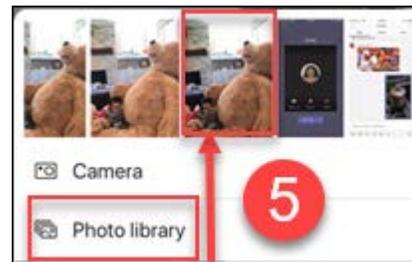
1. Click the chat button in the top right corner
2. Click the Photo button, bottom left corner



3. Choose **Camera**



4. Take a photo by pushing the white circle after clicking on the image to focus
5. Or choose a photo from your library, click **photo library**



6. Click **Done**

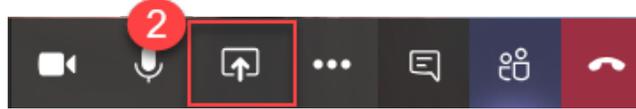


7. Click **Send**

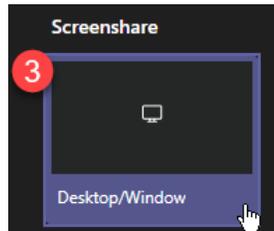


## Computer Photo Sharing

1. Have your picture pulled up on your computer
2. Click the Share button



3. On the popup below, click Desktop/Window



4. Click **Your Entire Screen**, then click **Share**

